Introduction
Greetings! Powerful learning happens at K – in the classroom, out of the classroom, and off campus; about oneself, about others, about ideas, and about the world. The purpose of the Kalamazoo College Student Handbook, in concert with the College Catalog and the College website, is to provide students with helpful and relevant information in a reasonably accessible format. Information included herein pertains to resources and services that can enhance the overall student experience, ranging from involvement in campus life to emergency resources. The Handbook also includes information about policies and expectations that shape student life, including the Honor Statement and the Student Code of Conduct. We have attempted here to anticipate some of the most common issues and questions raised by students, and to provide good referral information for other issues. Much of the referral information is provided by link to the relevant institutional departments or policies.

Successful students are those who seek help when they need it.

Please be aware that the handbook (1) is not a complete statement of all policies, procedures, rules, and regulations of Kalamazoo College; and (2) that the College reserves the right to change any procedures, policies, programs, and other information, that appear in the Student Handbook or elsewhere. The College will give notice to students of changes within a reasonable amount of time. If you have suggestions or questions about the Student Handbook itself, please direct them to the Office of the Vice President for Student Development and Dean of Students.

Mission
The mission of Kalamazoo College is to prepare its graduates to better understand, live successfully within, and provide enlightened leadership to a richly diverse and increasingly complex world.

Outcomes of a Kalamazoo College Education
To fulfill the mission of the College, a graduate will:
- Know at least one field of inquiry in depth
- Have studied a variety of fields of inquiry
- Have explored the cultures of different regions of the world
- Be able to learn effectively in a variety of settings
- Be able to integrate theory and experiences through reflection
- Respect personal and cultural differences
- Be able to communicate effectively in both written and oral forms
- Be proficient in at least one second language
- Be able to think critically, reason analytically, and solve problems skillfully

Statement of Non-Discrimination
An equal opportunity employer, Kalamazoo College is committed to equal rights, equal opportunities, and equal protection under the law. The College administers its programs, activities, and services without regard to race, color, religion, age, sex, national origin, height, weight, marital status, familial status, physical disability as protected by law, or sexual orientation. The College’s definition of sexual orientation proscribes discrimination based on a person’s heterosexuality, homosexuality, bisexuality, or gender identity, actual or presumed.
Title IX information, and the campus Title IX coordinator’s contact information can be found at https://reason.kzoo.edu/studev/resources/.

The College’s harassment policy can be found at Harassment http://www.kzoo.edu/hr/PostingsPolActive/HarPolEd14Dec06.pdf.

The College’s sexual misconduct policy for students can be found at Sexual Misconduct https://reason.kzoo.edu/studev/policies/sexassault/.

**Emergencies**

Campus emergencies are typically responded to by Campus Security (ext.7321 or 269.337.7321). The Kalamazoo Department of Public Safety, which includes both police and fire services, can be reached by phoning 9-911 from a campus phone, or 911 from other phones. Residential Life, Counseling Center, and Student Health Center Staff, along with Security and the Dean of Students Office are part of the campus emergency response system.

Residence halls are staffed by trained resident assistants who often provide initial emergency response in those locations.

**Communication**

**College Communication with Students**

Kalamazoo College’s official means of communication with students is via individual Kalamazoo College student email address, the Hicks Student Center mail box, and the Hornet Hive campus portal. Please check each one daily as students are responsible for responding to College communication. Emergency communication may also include text messages and/or mobile phone calls as part of the K Alert system.

**Student Contact/Communication with Staff and Faculty**

Email and phone calls are good ways to contact offices and people at the College if you are unable to see them in person. This contact is best done professionally - address the person by their title (Mr., Ms., Dr., Professor, or Dean, for example) and last name, identify yourself and your request, and use appropriate punctuation and spelling. Remember that this kind of correspondence is much more formal than the way most of us communicate with friends and family. Remember, too, that you may not receive an immediate response, especially if you send or leave a message at night or during the weekend.

Complicated or unusual matters are almost always better addressed in person rather than by correspondence. Feel free to use an email or phone contact as a way to schedule an appointment to discuss such matters.

**Complaints and Concerns**

General questions and concerns can be raised with specific offices or via the “[?] Comment/Question Box” icon on the student portal. Complaints about staff or faculty members can be raised in the following ways:

**Staff**. A student with a complaint about a staff member should first attempt to bring their complaint to the staff member’s attention. If you feel unsafe doing so, or fear some kind of reprisal, you may contact the staff member’s direct supervisor to make a complaint. Staff in the Dean of Students Office may be of assistance, and the Director of Human Resources is another good resource.
Faculty. Students with a complaint about a faculty member should first attempt to address the concern with the faculty member directly. If you feel unsafe doing so or fear some kind of reprisal, you may bring the concern to the attention of the chair of the department in which the faculty member teaches. Students may also meet with the staff in the Provost’s Office. Staff in the Dean of Students Office may also be of assistance.

Employment
Kalamazoo College students work in a variety of capacities for the College, as well as through some of our off-campus partnerships. Students can work on campus during the academic year or during summer vacation. In most cases, prior experience is not a requirement for campus employment. For more information, visit https://reason.kzoo.edu/ccd/links/campus_employment/.

Important Phone Numbers
Kalamazoo College phone numbers begin with 269.337…. and end with individual employee or department extensions. The following numbers are listed as campus extensions:

<table>
<thead>
<tr>
<th>Service</th>
<th>Extension</th>
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<tbody>
<tr>
<td>Security</td>
<td>7321</td>
</tr>
<tr>
<td>Admission</td>
<td>7166</td>
</tr>
<tr>
<td>Advising</td>
<td>5755/5767</td>
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<tr>
<td>Athletics</td>
<td>7082</td>
</tr>
<tr>
<td>Chaplain/Director of Religious Life</td>
<td>7362</td>
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<tr>
<td>Counseling Center</td>
<td>7190</td>
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<tr>
<td>Facilities Management</td>
<td>7308</td>
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<tr>
<td>Financial Aid</td>
<td>7192</td>
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<tr>
<td>President</td>
<td>7220</td>
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<tr>
<td>Provost</td>
<td>7162</td>
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<tr>
<td>Registrar</td>
<td>7204</td>
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<tr>
<td>Residential Life</td>
<td>7210</td>
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<tr>
<td>Student Accounts</td>
<td>7226</td>
</tr>
<tr>
<td>Student Development</td>
<td>7209</td>
</tr>
<tr>
<td>Student Employment</td>
<td>7183</td>
</tr>
<tr>
<td>Student Health Center</td>
<td>7200</td>
</tr>
<tr>
<td>Kalamazoo Dept. of Public Safety</td>
<td>269.337.8994</td>
</tr>
<tr>
<td>Intimate Partner Violence</td>
<td>800.799.7233</td>
</tr>
<tr>
<td>Sexual Assault: YWCA</td>
<td>269.345.3036</td>
</tr>
<tr>
<td>Suicide: Gryphon Place</td>
<td>269.381.4357</td>
</tr>
</tbody>
</table>

Other campus phone numbers can be accessed via the online directory through the Hornet Hive Portal.

Important Dates 2011-2012
Academic Calendar: https://reason.kzoo.edu/registrar/dates/

Academic Advising: http://www.kzoo.edu/advising/Advising.php

Residential Life: https://reason.kzoo.edu/reslife/calendar/
Involvement in Campus Life

Students who are engaged with activities and organizations in addition to their academic work tend to do better academically, feel more satisfied with their experience overall, have strong peer relationships, and develop skills (interpersonal, time management, technical) that serve them well beyond their K experience. Much of the “feel” of the campus is due to the involvement of students over time. Partial listings of opportunities for involvement can be found at https://reason.kzoo.edu/studev/resources/, https://reason.kzoo.edu/studentactivities/stuorgs/, https://reason.kzoo.edu/stucomm/. Get involved!

Selected Campus Offices and Departments

The campus website is a good source of information about many different offices and services. While basic information is provided here about some of the offices and departments students most frequently use on campus, much more information about them and other offices can be found at the Kalamazoo College website.

Athletics
Kristen Smith    Director of Athletics
Anderson Athletic Center

The Athletic Department administers varsity and intramural athletics. The College sponsors sixteen varsity sports and a variety of seasonal intramural opportunities. The Athletic Department also provides recreational access to its facilities for students, faculty and staff. Ext. 7082.

Advising
Dr. Zaide Pixley    Dean of the First Year and Advising
Lesley Clinard    Assistant Director of Advising
Dewing, First Floor

The academic advising program at Kalamazoo College helps students define their academic plans in support of their interests, passions, and goals. Advising is provided by faculty and staff mentors who pay attention to what is happening to their advisees and who provide guidance so that students can make the most of their education. Ext. 5755/5767

Chapel and Religious Life
The Rev. Elizabeth Hakken Candido    Chaplain and Director of Religious Life
Kamille LaRosa    Administrative Assistant
The Cavern, Basement of Stetson Chapel

The Chapel and Religious Life Office maintain a full set of programs dedicated to enhancing the development and enrichment of student spiritual and religious life. A centerpiece of those efforts are regular Friday Community Reflections in the Chapel and a variety of ongoing programs geared to individual exploration/expression for students from all faith traditions. Ext. 7362.

Counseling Center
Dr. Patricia Ponto    Director of the Counseling Center
Dr. Alan Hill    Associate Director of the Counseling Center/Clinical Director
Dr. Danielle Standish    Counselor
Dr. Deborah Rose    Counselor
Jennifer Combes    Office Coordinator, Student Health and Counseling Centers
Hicks Center, First Floor West
The staff of the Counseling Center addresses students' mental health needs by providing counseling, crisis intervention, educational outreach, group therapy, and prevention programming. Ext. 7190.

Center for Career and Professional Development
Joan Hawxhurst Director, Center for Career and Professional Development
Amy Auer Career Counselor
Jacqueline Srodes Career Counselor
Rachel B. Wood Career Counselor
Terri Raich Operations Assistant
Pam Sotherland Recruiting Associate
Heather Garcia Resource Room Coordinator

The CCPD creates meaningful connections to the world of work, empowering Kalamazoo College students to explore, identify and pursue their diverse interests, values and passions, and to develop a framework of skills, networks and knowledge for successful lifelong career planning and professional development. Among other services, the CCPD offers resume writing/review, internship/externship, campus employment, interest inventories, and the Guild program. Ext. 7183.

Center for International Programs
Dr. Joseph Brockington Associate Provost, Director of CIP
Dr. Margaret Wiedenhoeft Associate Director
Narda McClendon Assistant Director
Angela Gross Assistant Director
Kristin Steward Operations Coordinator
Heather Garcia Resource Room Coordinator
Teri “T” Lyn Operations Assistant and Webmaster

The CIP offers study abroad and study away programs of varying lengths, academic emphasis, and locations. The goal is to provide qualified students with access to international programs which provide academically challenging coursework in an educational system whose values and methods reflect those of the local culture. The CIP currently sends students to 59 programs in 25 countries on 6 continents. Ext. 7133.

Dining Services
Susan Matheson General Manager

Campus dining services are provided by Sodexo. Dining services include traditional student dining in the Hicks Student Center, on- and off-campus catering, special events, holiday celebrations, and Richardson Room. A range of meal plans is offered by the College, including “commuter plans.” A wide range of specialized dietary needs can be accommodated by Dining Services. Ext. 5728.
Qualified students who have diagnosed or identified learning, physical, or emotional disabilities are entitled to the same benefits from the educational programs of the college as non-disabled students. Kalamazoo College is committed to providing reasonable accommodations to qualified students with disabilities, unless that accommodation imposes undue hardship or burden or would not alleviate a direct threat to the student or others. Further information is at [https://reason.kzoo.edu/studev/disabilities/](https://reason.kzoo.edu/studev/disabilities/). Ext. 7209.

**Facilities Management**
Paul Manstrom  
Marcie Weathers  
Sara Stacharczyk  
Associate Vice President for Facilities Management  
Administrative and Custodial Services Manager  
Office Assistant  
Oldfield Maintenance Building

“FacMan” maintains all campus facilities and grounds, coordinates campus recycling, and coordinates college vehicle reservation and use. FacMan also responds to work order requests for the residence halls. Further information is at [https://reason.kzoo.edu/facman/](https://reason.kzoo.edu/facman/). Ext. 7308.

**Financial Aid**
Marian Stowers  
Kelly Schneider  
Becca Murphy  
Director of Financial Aid  
Assistant Director of Financial Aid  
Assistant Director of Financial Aid  
Mandelle, Ground Floor

The Office of Financial Aid helps assess student eligibility for financial assistance, provides guidance about potential sources of assistance, awards financial aid, and advises students about their options in a variety of unique circumstances including dropping or withdrawing from classes. Further information is at [https://reason.kzoo.edu/financialaid/](https://reason.kzoo.edu/financialaid/). Ext. 7192.

**First Year Experience**
Dr. Zaide Pixley  
Dean of the First Year and Advising  
Dewing, First Floor

The First Year Experience (FYE) intentionally weaves together hands-on involvement, experiential learning, and mentorship within the context of a rigorous academic life. FYE at K helps students achieve academic success, identify and pursue passions, connect with Kalamazoo College and the greater Kalamazoo communities, construct complex intercultural understandings, and develop a purpose-filled and balanced life. Ext. 5755/5767.

**LandSea**
Jory Horner  
Ross Greedy  
Director, LandSea  
Coordinator, LandSea  
Harmon Hall, First Floor
LandSea is an intensive, outdoor, pre-orientation program for first-year students that occurs prior to the start of the academic year. It also has on- and closer-to-campus programs that help students enjoy the outdoors, build community, and develop their leadership skills throughout the year. Ext. 7357.7356.

**Multicultural Affairs**  
Karen Joshua-Wathel  
Associate Dean of Students  
Hicks Center, Second Floor East

The Office of Multicultural Affairs seeks to establish relationships with people from all backgrounds, experiences, and perspectives. This enables us to learn from each other and become more enlightened about the world in which we live. The primary objective is to develop collaborative partnerships with students, faculty, staff, alumni, and the greater Kalamazoo community to embrace inclusive diversity as the very fabric of the College. Ext. 7209.

**Provost**  
Dr. Mickey McDonald  
Provost  
Dr. Amy Smith  
Associate Provost  
Dr. Paul Sotherland  
Associate Provost  
Sue Gibson  
Administrative Assistant  
Kitty Momburg  
Administrative Secretary  
Mandelle, First Floor

The Office of the Provost has overall responsibility for the academic program including the curriculum and the faculty. Ext. 7162.

**Registrar**  
Ted Wytrik  
Registrar  
Nicole Kragt  
Assistant Registrar  
Casey Delaney  
Academic Records Coordinator  
Dotty Richardson  
Registrar’s Assistant  
Dewing, Ground Floor

The Registrar’s Office maintains all student academic records, schedules classes, administers the drop and add processes, receives petitions for the Committee on Academic Standards, and audits students’ progress toward their degree. More information is at [https://reason.kzoo.edu/registrar/](https://reason.kzoo.edu/registrar/). Ext. 7204.

**Residential Life**  
Dana Jansma  
Associate Dean of Students  
Laura Riegger  
Area Coordinator  
Renee Sperling  
Area Coordinator  
Chavonna Savage  
Graduate Intern  
Penny Horne  
Administrative Assistant  
Hicks Center, Second Floor East

Residential living is supportive of one's academic preparation and plays an integral role in one's experiential education, providing rich opportunities for involvement and development. The Office of Residential Life manages all aspects of residential life – staffing, housing assignments, residence hall policies, and programming. Ext. 7210.
Security
Timothy Young    Director of Campus Security
Kamille LaRosa    Administrative Assistant

The Office of Security provides 24-hour patrol of campus and emergency response, every day of the year. Kalamazoo College security officers do not have arrest powers, and work closely with local law enforcement as needed. Security provides educational programs to help students increase safety awareness, and administers campus parking, bicycle registration, and defensive driving programs. Ext. 7321.

Service Learning
Alison Geist    Director
Teresa Denton    Associate Director
Breigh Montgomery    Assistant Director

The Mary Jane Underwood Stryker Institute for Service-Learning engages students in long-term, reciprocal partnerships to foster academic learning, critical problem-solving, and a lifetime of civic engagement while strengthening the community. This is accomplished through participation in service-learning courses and student-led programs. Ext. 7104/7092/7432.

Student Involvement
Brian Dietz    Assistant Dean of Students/Director of the Hicks Student Center
Kate Yancho    Assistant Director of the Hicks Student Center
Emily Lott    Graduate Intern
Penny Horne    Administrative Assistant

The Office of Student Involvement works closely with student organizations, Student Commission, the Student Activities Committee, and other students to plan campus programs and events. They partner with a variety of campus entities for leadership development programs, and they supervise the activities of the Hicks Student Center. Ext. 7210.

Student Conduct
Karen Joshua-Wathel    Associate Dean of Students

The Office of Student Conduct administers the student conduct system, including revision of the Student Code of Conduct, selection and training of the Hearing Panel and the Appeal Board, training of the Student Conduct Advisors, and the overall functioning of the system. Ext. 7209.

Student Health Center
Lisa Ailstock, PA-C    Director, Student Health Center
Dr. Steve Pollens, MD    Medical Director
Jennifer Combes    Office Coordinator, Student Health and Counseling Centers

The Office of Student Health Center oversees the Student Health Center, which provides services for physical and mental health. Ext. 7450.
The Student Health Center provides a wide range of confidential medical services to students, including assessment and treatment of acute illness, allergy injections, contraceptive counseling and consultation, immunizations, diagnostic laboratory testing, physical exams, and travel clinics. A self-care station is available in the waiting room, and there is no fee for most services. Ext. 7200.

Vice President for Student Development and Dean of Students
Dr. Sarah B. Westfall  
Sally Arent  

Provides oversight to the Division of Student Development, and attends to overall student welfare and student life issues.

Key Policies
The policies of Kalamazoo College are designed to support student success and learning, to ensure fair and equitable treatment of all students, and to comply with relevant laws. Students are responsible for familiarizing themselves with all campus policies, found on the campus website. Selected policies are highlighted below:

Academic Policies are available in the College Catalog via the Office of the Registrar at https://reason.kzoo.edu/registrar/.

Student Conduct
The Honor System and the Student Code of Conduct are essential in shaping community expectations about behavior and conduct. The Student Code of Conduct (also referred to as the Code) is rooted in the mission of Kalamazoo College, and in the Honor System, our mutually held principles freeing us to create an environment of living and learning that will foster understanding, mutual respect, intellectual curiosity, and social commitment. The Code describes minimal expectations, in the form of proscribed behavior, necessary to pursue our mission and to enact the principles of the Honor System. The Honor System calls us to higher ideals than the minimal expectations of the Code.

The Code includes definitions, a description of its authority, proscribed conduct, student conduct hearing procedures, and information about its interpretation and revision. All students are bound by the Honor System and the Student Code of Conduct. The full text can be found at https://reason.kzoo.edu/studev/stuconduct/ and you are encouraged to read the entire document. You are also encouraged to review the additional resources located at the same site.

Selected Related Policies
Academic Dishonesty https://reason.kzoo.edu/studev/policies/dishonest/  
Alcohol https://reason.kzoo.edu/studev/policies/alcohol/  
Harassment http://www.kzoo.edu/hr/PostingsPolActive/HarPolEd14Dec06.pdf  
Information Technology https://reason.kzoo.edu/is/policies/  
Residential Life https://reason.kzoo.edu/reslife/policies/
Sexual Misconduct  https://reason.kzoo.edu/studev/policies/sexassault/

Student Records  http://www.kzoo.edu/catalog/?id=1010.

Withdrawal/Leave of Absence/ Reinstatement  http://www.kzoo.edu/catalog/?id=1383

Resources
The College has many resources to support success, including the offices mentioned earlier in the Handbook. Successful students are those who seek help when they need it.

Academic Questions or Concerns
Common academic questions relate to course selection and scheduling, major/degree requirements, transfer of credit, transcripts, and so on are best initially addressed to your academic advisor, the Dean of Advising, or the Office of the Registrar. Advisors are excellent sources of information, along with the Dean of Advising and the Office of the Registrar. Questions or concerns about specific class experiences are best addressed with the faculty member teaching the course. Academic department chairs, the Office of the Provost, and the Office of the Dean of Students can also be of assistance with concerns pertaining to specific class experiences.

Academic Resource Centers (ARCs) are staffed by professionals, and rely heavily on peer assistance to enhance academic achievement. ARCs currently offer peer assistance in math, physics, writing, science and library research. Centers provide a quiet place to study as well as find help. The atmosphere is relaxed and friendly. Peer assistance services are available to all students at no cost. More information about contacts, location, and hours is at https://reason.kzoo.edu/arc/.

General Questions and Concerns
If you have questions, concerns, or complaints, you have a variety of options for registering those. We strongly encourage you to speak directly to the person or office responsible for the policy or issue in question. You are also welcome to talk to any of the Deans. It is often the case that a question or concern is best addressed as part of an in-person discussion where clarifying questions and important contextual information can be provided. You are also invited to send an email message to studev@kzoo.edu. The email method, also accessible via the campus portal, will ensure a response within two business days.

Student Records and Privacy
The College subscribes fully to the guidelines set forth in the Family Educational Rights and Privacy Act (FERPA) of 1974, Section 438 of the General Education Provision Act. It provides students who have matriculated access to education records directly related to them and protects the private information contained within those files from unauthorized persons. The College’s complete policy is available at http://www.kzoo.edu/catalog/?id=1010.

Withdrawal, Leaves of Absence, and Dismissal from the College
 Relevant policies can be found at http://www.kzoo.edu/catalog/?id=1383. Associate Dean of Students Dana Jansma in Student Development is the “point person” for students with questions related to leaving and/or returning to Kalamazoo College. She can be reached at ext. 7210.
Kalamazoo Alma Mater
W.F. Dunbar, K '24

1. O, Kalamazoo, our faithful friend,
   We offer thee a song,
   To praise the home where friendships blend
   and weld so true and strong.
   O, sacred refuge and most hallowed place,
   Where hope and joy renew,
   With tight'ning grip and bright'ning face
   That speak thy love, Kazoo.

2. When these dear scenes are left behind
   No fortune can subdue
   The chords of love that closely bind
   Our hearts to thee, Kazoo.
   Each tree upon thy fair Arcadian hill
   Is dear to us for aye.
   Dark storms may come, cold blasts may chill
   But friendship e'er will stay.

3. When age has decked our heads with white
   And youth has ceased to glow,
   We'll revel in one sweet delight
   The times of long ago.
   O then, Kazoo, shall beauties of the past
   Enrich our souls anew,
   And while our earthly vigils last,
   The watchword is Kazoo.